



VEXO LOGISTICS | CORPORATE PROFILE

CORPORATE CREDENTIALS & SHIPPER INFORMATION PACK

North American Transportation Brokerage

United States | Canada | Cross-Border

PREPARED FOR

RELATIONSHIP CONTACT

EMAIL

DATE

LEGAL ENTITY
Velocity, Execution,
Operations d/b/a
VEXO Logistics

FMCSA AUTHORITY
MC-1730101

VELOCITY

Responsive quoting,
decisive action and
clear ownership.

EXECUTION

Disciplined dispatch,
milestone control and
proactive escalation.

OPERATIONS

Structured records,
carrier controls and
customer-specific
workflows.



VEXOLOGISTICS.COM



EXECUTIVE PROFILE

Freight coordination built around your business.

VEXO coordinates freight across the United States and Canada through authorized independent carriers. Your team has a clear point of contact for quotes, pickup and delivery updates, shipment documents and support when plans change.

Tell us what needs to move, when it needs to arrive and what matters at each stop. We will confirm the requirements and keep you informed through delivery.

LEGAL & AUTHORITY

Velocity, Execution, Operations
d/b/a VEXO Logistics
FMCSA property broker: MC-1730101
Fremont, California

SERVICE GEOGRAPHY

United States and Canada Domestic,
regional, long-haul and cross-border
coordination.

ACCOUNT MODEL

Spot, project, recurring and
customer-specific transportation
programs.

VELOCITY

Fast acknowledgement, practical quoting and timely decisions.

EXECUTION

Shipment-specific controls, milestone ownership and escalation discipline.

OPERATIONS

Accurate records, tracking, carrier verification and document completion.

Important: VEXO acts as a property broker and arranges transportation through independent motor carriers. VEXO does not physically transport cargo unless a separate written document identifies an authorized motor-carrier affiliate as the performing carrier.

SHIPPER BENEFITS

Less time chasing updates. More control over your freight.

From the first quote to the final paperwork, you need clear answers and a team that follows through. We bring the shipment details, carrier coordination and customer support together.

01

A DEDICATED ACCOUNT CONTACT

Know who to call for quotes, updates and questions. Your representative learns your lanes and delivery requirements.

02

CAPACITY THAT FITS THE LOAD

Truckload, LTL and approved specialist options matched to your cargo, equipment needs and timing.

03

UPDATES YOU CAN USE

Pickup, transit and delivery updates, with early notice when a delay or exception needs your attention.

04

CLEAR RATES AND PAPERWORK

Confirm the agreed service and rate in writing. Keep BOLs, PODs and approved charges tied to the shipment.

05

SHIPPING TOOLS AND SUPPORT

Create a BOL online and send claims information through a clear support channel. Get help with the next step.

06

YOUR CUSTOMER PORTAL

Dedicated account access is planned for shipment updates and shared documents. Your representative will confirm launch and setup.

Explore shipper solutions > vexologistics.com/shippers.html

VELOCITY. EXECUTION. OPERATIONS.

NETWORK DESIGN

A flexible North American brokerage platform.

VEXO coordinates freight across the United States, Canada and approved cross-border lanes. Service is activated by account, commodity, equipment, lane and risk profile - not by a one-size-fits-all network claim.



ILLUSTRATIVE NETWORK - NOT A REPRESENTATION OF OWNED TERMINALS OR GUARANTEED CAPACITY

UNITED STATES

Regional, long-haul, port, industrial and consumer freight coordination.

CANADA

Interprovincial and cross-border carrier coordination where approved.

CROSS-BORDER

PAPS/PARS, ACE/ACI milestone coordination with customer-appointed customs parties.

LANE PROGRAMS

Spot, recurring, project, surge and customer-specific capacity strategies.

Customer-specific service maps, primary lanes, backup capacity requirements and escalation contacts can be documented in a tailored operating playbook.

SERVICE PORTFOLIO

Flexible transportation solutions without unnecessary complexity.

Explore the services listed on our website. Select any service below to open its dedicated page and review the details with your VEXO representative.

FULL TRUCKLOAD / DRY VAN → Dedicated trailer capacity for larger commercial shipments.	LESS-THAN-TRUCKLOAD → Regional and national options for freight that shares trailer space.	U.S.–CANADA CROSS-BORDER → Pickup, delivery and border milestones coordinated across the U.S. and Canada.
EXPEDITED / TEAM SERVICE → Urgent freight options, subject to capacity, legal hours and route conditions.	TEMPERATURE-CONTROLLED → Temperature-sensitive loads with confirmed equipment, instructions and terms.	FLATBED / OPEN DECK → Open-deck options for machinery, building materials and project cargo.
DRAYAGE / PORT SERVICES → Port and rail container moves through qualified providers, with scope approved.	INTERMODAL / RAIL → Rail-and-truck options through qualified providers. Confirm availability.	POWER ONLY → Tractor capacity for customer or third-party trailers under agreed terms.
DROP TRAILER → Drop-and-hook or trailer-pool arrangements built around your schedule.	PROJECT / HIGH-VALUE FREIGHT → Phased, sensitive or non-standard loads reviewed for risk and insurance needs.	PARTIAL TRUCKLOAD → Shared-capacity options between LTL and a dedicated trailer.
HEAVY HAUL & OVERSIZED → Route and equipment planning for loads above standard dimensions or weight.	WAREHOUSING & TRANSLOADING → Storage and freight transfer arrangements with qualified facilities.	OCEAN FREIGHT COORDINATION → International container and ocean requirements reviewed with authorized providers.
AIR FREIGHT COORDINATION → Air transport options for urgent or high-priority international cargo.	CUSTOMS COORDINATION → Transport details coordinated with your appointed licensed customs broker.	MEXICO CROSS-BORDER → Lane planning, border handovers and provider coordination for each leg.

Availability depends on the lane, cargo, equipment and approved providers. Conditional services require written scope and commercial approval; specialist or licensed work is performed by appropriately qualified providers.

INDUSTRIES WE SERVE

Freight planning shaped around your industry.

From plant deliveries to retail replenishment, the shipment details matter. Select an industry below to open its dedicated guide on our website.

MANUFACTURING

Production inputs, machinery and components, with delivery requirements agreed for each plant or facility.

RETAIL & CONSUMER

Distribution-centre appointments, promotional surges and proof-of-delivery requirements.

FOOD & BEVERAGE

Temperature, sanitation, seal and appointment requirements confirmed before an approved movement.

AUTOMOTIVE & COMPONENTS

Time-sensitive parts and components, returnable packaging and plant-delivery schedules.

CONSTRUCTION & BUILDING MATERIALS

Open-deck and dry-van options for building materials, equipment and appointment-sensitive project freight.

HEALTHCARE SUPPLIES

Documentation, shipment visibility and handling requirements for approved, non-controlled goods.

E-COMMERCE & FULFILMENT

Scheduled pickups and distribution-centre deliveries planned around changing volumes.

TECHNOLOGY & EQUIPMENT

Handling and shipment controls for high-value, serialized or sensitive equipment, where approved.

Before tendering a shipment, share the commodity, cargo value, packaging, special handling and any dangerous-goods or regulatory requirements. Acceptance is subject to the agreed service scope and suitable providers.

NORTH AMERICAN REACH

Cross-border freight requires more than a truck and a rate.

VEXO coordinates shipment and customs milestones among the shipper, carrier, customs broker and receiving parties. The importer, exporter and licensed customs broker remain responsible for entry, classification, valuation, duties and admissibility.

CROSS-BORDER CAPABILITIES

- PAPS and PARS reference coordination
- ACE and ACI/eManifest milestone support
- Port-of-entry and customs-broker confirmation
- Commercial-document readiness checks
- Bonded freight coordination where approved
- Customs hold, exam and return-to-shipper escalation
- Driver and carrier document communication
- Blind shipment and multi-party instructions

1

TENDER

Complete commodity, value, dimensions, parties and border requirements.

2

BROKER SETUP

Confirm customs broker, importer/exporter and reference process.

3

CARRIER DISPATCH

Verify carrier identity, equipment and cross-border capability.

4

CUSTOMS MILESTONES

Monitor PAPS/PARS and manifest status before border arrival.

5

BORDER EXCEPTION

Escalate holds, exams, document gaps or driver issues immediately.

6

DELIVERY & RECORDS

Collect POD, customs milestones and final shipment documents.

Customer responsibility: Complete and accurate commodity, value, country-of-origin, customs, hazardous-material, export-control and trade-compliance information must be supplied before dispatch. Customs release and border transit times cannot be guaranteed.

CARRIER STRATEGY

Capacity is useful only when it is matched to the shipment.

VEXO uses a structured carrier-selection process designed to consider authority, insurance, identity, equipment, service history, operating geography, cargo risk and customer-specific requirements.

**PRIMARY CAPACITY PLAN**

Customer-specific carrier, equipment and lane profile documented during onboarding. Primary and backup capacity approaches can be configured for recurring freight.

SURGE & EXCEPTION CAPACITY

Urgent, seasonal and recovery searches are managed through approved sources with the same identity and risk controls.

No brokerage can guarantee that a particular carrier, equipment type or transit schedule will remain available. VEXO manages capacity through active procurement and communication, while final acceptance remains subject to written confirmation.

FREIGHT PROTECTION

Risk controls are built into the operating process.

No brokerage can eliminate transportation risk. VEXO reduces preventable exposure through layered carrier, identity, shipment, information and document controls adjusted to the value and sensitivity of each load.

AUTHORITY & INSURANCE

Carrier authority and insurance information reviewed before tender.

IDENTITY VERIFICATION

Carrier, dispatcher, driver and contact details compared against trusted records.

NO DOUBLE BROKERING

Unauthorized rebrokering, subcontracting and load transfer are prohibited.

PICKUP CONTROLS

Pickup numbers, driver/equipment information and facility instructions controlled.

TRACKING & CHECK CALLS

Milestones and exception notices required through approved tools or contacts.

CARGO & SEAL INTEGRITY

Seal, securement, count and exception requirements communicated by shipment.

HIGH-VALUE PROTOCOLS

Enhanced route, parking, team, visibility and after-hours controls where approved.

PAYMENT & CYBER SECURITY

Banking, factoring and payment-direction changes require independent verification.

CLAIMS & INCIDENT SUPPORT

Report an issue online and include your load reference, BOL/POD, photographs and value documents. The claims team will follow up on the information needed and next steps.

vexologistics.com/claims.html

claims@vexologistics.com

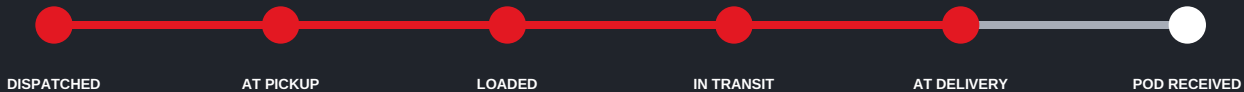
INCIDENT RESPONSE: Accidents, cargo loss, theft, fictitious pickup, seal discrepancies, temperature events and security concerns are escalated for notification, evidence preservation, insurer coordination and claim administration.

CUSTOMER PORTAL & SHIPMENT VISIBILITY

Your shipments. Your documents. A dedicated view for your team.

Dedicated customer portal access is planned for each account. Your representative will confirm availability, set up approved users and explain the shipment updates and documents included.

SHIPMENT VISIBILITY - ILLUSTRATIVE ACCOUNT VIEW



LOAD STATUS

IN TRANSIT

LAST UPDATE

11:42 AM ET

NEXT MILESTONE

DELIVERY

TRACKING

ACTIVE**EXCEPTION MANAGEMENT**

Defined escalation contacts and after-hours process for material delays, claims or security events.

DOCUMENT WORKFLOW

Electronic BOL, POD, receipts, temperature and exception documents matched to the load.

DEDICATED ACCESS - PLANNED

An account-specific login for your approved users, with access confirmed during rollout.

UPDATES AND DOCUMENTS

Planned access to shipment milestones and shared records, including BOLs and PODs.

SUPPORT AVAILABLE NOW

Until launch, contact your representative for shipment, document and billing assistance.

Account support > vexologistics.com/portals.html

For current updates and documents: dispatch@vexologistics.com

Data limitation: GPS, ELD, telematics and portal information may be delayed, estimated or supplied by third parties. Tracking supports operational visibility but does not guarantee location, temperature, cargo condition or delivery time.

CUSTOMER OPERATING MODEL

Enterprise service requires defined ownership - not just an email inbox.

For recurring or complex programs, VEXO can document commercial, operational, billing, claims and executive contacts together with service levels, escalation triggers and review cadence.

FUNCTION	VEXO OWNER	CUSTOMER OWNER	STANDARD OUTPUT
Commercial	Account lead	Procurement / logistics	Quotes, rates, programme scope
Operations	Operations lead	Shipping / receiving	Dispatch, milestones, exceptions
Billing	Billing contact	Accounts payable	Invoices, POD and dispute records
Claims	Claims contact	Risk / claims contact	Notice, evidence and status updates
Executive	Executive sponsor	Customer sponsor	Escalation and business review

DAILY / LIVE

Material shipment exceptions and priority operating issues.

WEEKLY / PERIODIC

Open items, volume, documentation and service trend review.

QUARTERLY / STRATEGIC

Network, KPI, claims, lane and continuous-improvement review.

KPI FRAMEWORK

Measure the service that matters to the account.

VEXO can report agreed operational and documentation metrics where the required data is available. Targets, definitions, exclusions and source systems should be documented before measurement begins.

ON-TIME PICKUP

Arrival within agreed pickup window.

ON-TIME DELIVERY

Arrival within agreed delivery window.

TENDER ACCEPTANCE

Confirmed capacity against eligible tenders.

TRACKING COMPLIANCE

Required tracking active and milestone updates received.

POD COMPLETENESS

Legible POD returned with required names and times.

INVOICE ACCURACY

Invoice matches approved rate and documented accessorials.

CLAIM FREQUENCY

Reported cargo claims relative to completed shipments.

EXCEPTION RESPONSE

Material exception acknowledged and escalated within agreed process.

SAMPLE REPORTING CADENCE

Shipment-level status and records | Open exception register | Weekly service summary | Monthly KPI dashboard | Quarterly business review

Illustrative framework only. VEXO does not represent that historical or future KPI results have been achieved unless supported by actual account data.

COMMERCIAL CONTROLS

Commercial clarity reduces avoidable disputes.

Rates and service expectations are documented by quotation, shipment confirmation, customer agreement and approved accessorial schedule. The final written scope controls the shipment.

WRITTEN RATE SCOPE

Lane, equipment, dates, commodity, weight, value and included services documented.

QUOTE VALIDITY

Rates remain subject to capacity, timing and shipment details until written confirmation.

ACCESSORIAL APPROVAL

Detention, layover, lumper, redelivery, storage and other charges documented where practicable.

CHANGE MANAGEMENT

Additional stops, reconsignment, date changes or service upgrades require approval.

CREDIT & PAYMENT

Credit terms subject to approval, executed agreement and account standing.

DOCUMENT MATCHING

Invoices supported by rate confirmation, BOL, POD and approved receipts.

COMMERCIAL PRINCIPLE

No hidden scope. No silent assumption. Material rate and service changes should be documented before performance whenever the circumstances permit.

IMPLEMENTATION

A strong first shipment starts with a complete account setup.

We agree the service, contacts, paperwork and billing requirements before your first shipment. Portal access and approved users will be confirmed when the customer portal becomes available.

01**DISCOVERY**

Lanes, commodities, equipment, volume, timing, value, special handling and service priorities.

02**CREDIT & CONTRACT**

Legal entity, credit review, agreement, payment terms, tax and vendor setup.

03**OPERATING SETUP & PORTAL ACCESS**

Confirm contacts, update frequency, document access, customs instructions and escalation. Record the users who will need dedicated portal access when available.

04**FIRST LOAD REVIEW**

Validate dispatch, milestones, POD, billing and corrective actions after launch.

RECOMMENDED ACCOUNT FILE

Signed agreement | Credit application | W-9 / vendor setup | Approved contacts | Service profile | Claims contacts | Customs information | Commercial terms | Customer-specific SOP

Start onboarding > vexologistics.com/shipper-apply.html

Questions? Speak with our team >

COMPANY INFORMATION SHEET

Corporate information for shipper and vendor onboarding.

Sensitive tax, banking, bond and insurance records should be transmitted through an approved secure onboarding channel rather than copied into general sales material.

Legal entity	Velocity, Execution, Operations d/b/a VEXO Logistics	Business type	FMCSA-registered property broker
Headquarters	2942 Cheswycke Terr, Fremont, CA 94536	FMCSA authority	MC-1730101
Website	vexologistics.com	Service region	United States, Canada and cross-border
Primary currency	USD unless agreed otherwise	Standard terms	Executed agreement / written quotation

ACCOUNT AND CONTACT DETAILS

PRIMARY COMMERCIAL CONTACT

PHONE

BILLING / REMITTANCE EMAIL

REMITTANCE CONTACT

EMAIL

OPERATIONS EMAIL

CLAIMS / INCIDENT EMAIL

AFTER-HOURS OPERATIONS

DOCUMENTS INCLUDED OR AVAILABLE

- | | | |
|--|--|---|
| ☐ IRS Form W-9 | ☐ FMCSA authority evidence | ☐ Broker financial-security evidence |
| ☐ Master Shipper-Broker Agreement | ☐ Customer terms / accessorial schedule | ☐ Insurance documentation, if applicable |
| ☐ Remittance / banking instructions | ☐ Trade or customer references, if approved | ☐ Other account-specific documents |

CUSTOMER TOOLS & NEXT STEPS

Useful tools. Direct support. One team to call.

Prepare your shipping documents, report an issue or talk through your next load. These links take you straight to the right place on the VEXO website.

CREATE A BILL OF LADING

Choose a straight, blind shipment or U.S.-Canada template. Enter the shipment details and download an editable PDF.

vexologistics.com/bol.html

CLAIMS & INCIDENT SUPPORT

Report cargo damage, shortage or a service issue. Share the shipment reference and supporting evidence.

vexologistics.com/claims.html

DEDICATED CUSTOMER PORTAL

Planned account access for shipment updates and documents. Contact your representative for launch and setup.

vexologistics.com/portals.html

REQUEST A FREIGHT QUOTE

Send the lane, equipment, cargo details and pickup date so we can review the options with you.

vexologistics.com/quote.html

LET US PLAN YOUR NEXT SHIPMENT.

Share your lane and requirements. We will take it from there.

RELATIONSHIP CONTACT

EMAIL

sales@vexologistics.com

PHONE

+1 (510) 671-8099

**VEXO LOGISTICS**

2942 Cheswycke Terr, Fremont, California 94536

FMCSA Property Broker Authority: MC-1730101

vexologistics.com

DOCUMENT NOTICE

This corporate profile is provided for informational and due-diligence purposes only. It does not amend, replace or supersede any executed Shipper-Broker Agreement, written quotation, rate confirmation, customer-specific SOP or other governing commercial document. Distribution: Use this pack with current authority, W-9, agreement, remittance and bond/insurance documentation requested through the secure customer onboarding process.